

Ripple-Store Return & Refund Policy

Return & Refund Policy

Thanks for shopping at Ripple-Store. If you are not entirely satisfied with your purchase, we're here to help and will work with you to either replace, repair or refund your purchase, following a return.

Returns

You have 30 calendar days to return an item from the date you received it. To be eligible for a return:

- You must contact the Ripple Sales Team first to explain the reason for your return and to see whether a replacement or repair can be arranged.
- Your item must be in the same condition that you received it.
- Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your returned item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

If the product is not faulty, then you will be responsible for paying for your own shipping costs for returning your item, unless agreed otherwise. Shipping costs are non refundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us, contact us.